



Transforming Backup Servicing

Primary Loan Servicing | Backup Loan Servicing

Making the right choice for backup servicing is critical to maintaining trust with your financial partners. That's why you need to choose someone you can rely on.

Nelnet: Always a Trusted Choice for Backup Servicing

Backup servicing is a critical assurance to your financial partners that your loans will still be serviced in the event the primary servicer's situation changes. Trust is essential.

With Nelnet as your partner, you enjoy the peace of mind from working with a servicer with over 40 years of expertise and a long, proven history of reliability and compliance in highly regulated industries. You can trust that we'll support the management of your serviced assets over their lifetime.

For over a decade, Nelnet has offered great reliability, expertise, and service in our role as a backup servicer – and that's not going away. Those benefits provide comfort and represent a smart business choice on your part. But that's not all we offer.

Backup Servicing Options to Fit Your Needs

The financial services industry has evolved rapidly over the past decade, revolutionizing the way customers bank and borrow – and calling for something better than the old one-size-fits-most servicing platforms. Our new platform delivers quality technology and intuitive services that provide you with the freedom, flexibility, and confidence to best serve your customers.

You'll have our trusted ongoing support:

- Giving you servicing guidelines, letters, and reports.
- Creating a loan program questionnaire using program guidelines and credit agreements.
- Obtaining questionnaire approval.
- Setting up your program in our platform.
- Mapping your data to our standard file layout.
- Running mock conversions with files you provide.
- Validating data during mock conversions.
- Training and preparing staff on your program.
- Continuing assistance post-setup to receive and process conversion files and generate letters and reports.

Learn More

Choose us as your backup servicing partner for the high level of security you need and the exceptional service we're known for delivering – now with more flexibility than ever.

Learn More at
NelnetInc.com/LendIt20