

Transforming Financial Services

Primary Loan Servicing | Backup Loan Servicing

Why Nelnet? Billions of Reasons

\$476+ billion
in loans managed

20 million
borrowers

For over four decades, Nelnet's loan servicing solutions have been developed to meet the needs of a myriad of clients - from small start-ups to large, highly regulated agencies - while providing them with the backing of an investment-grade partner. Now our new Velocity™ platform delivers cutting-edge technology and intuitive services that provide you with the freedom, flexibility, and confidence to best serve your customers. Nelnet has the capability to handle all aspects of servicing - from payment processing to customer care to collections - with the transparency and stability that are invaluable when it comes to your day-to-day operations and growth.

- Proven reputation servicing complex, highly regulated assets
- Scalable and customizable technology and service integrations
- White-label servicing for seamless customer experience
- Continuity planning and risk mitigation on investments
- Competitive cost structures and performance metrics
- Proven portfolio and capital markets experience

Our associates live our values each day as they work toward our purpose: Serving others. When we align what drives us with what matters to you, that's when we're at our best - helping you achieve better outcomes.

4,200
associates

Serving:

Fintech
Credit Unions

National Banks
Government Agencies

Regional Banks

Experience the Future of Servicing, Delivered Today



The flexible servicing
you need.



The stability you
can trust.

Learn More at
NelnetInc.com/LendIt20